

NORTH DAKOTA ONE CALL DASHBOARD

MAY

YOUR MONTHLY UPDATE FOR NORTH DAKOTA ONE CALL

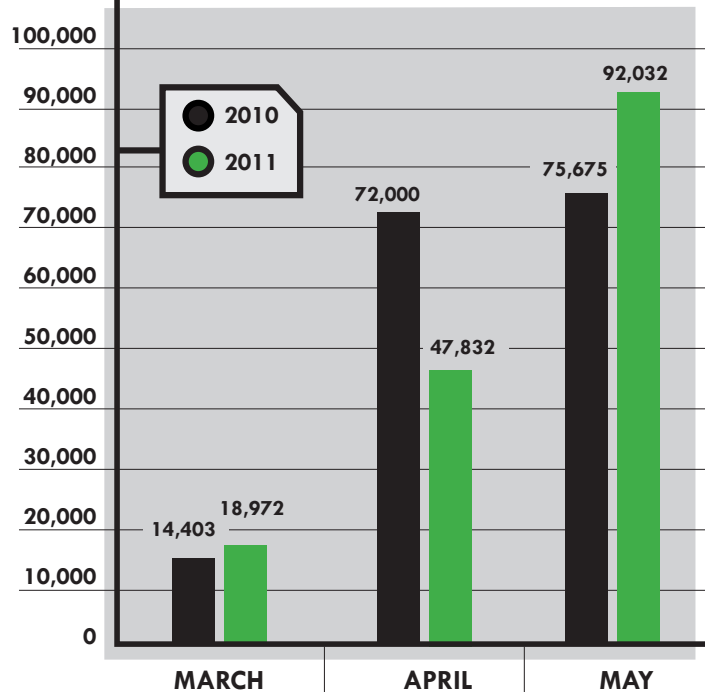
May ticket volume has surpassed that experienced by the center in April. It is likely that some of the fall-off in ticket volume that occurred in April was weather related. The current price of oil seems to all but guarantee that the extraction activity will continue at a heightened rate.

ITIC rates are down over the preceding year and we anticipate that much of this is due to the influx of newer excavators who are less familiar with NDOC or who may not have used the system for some time.

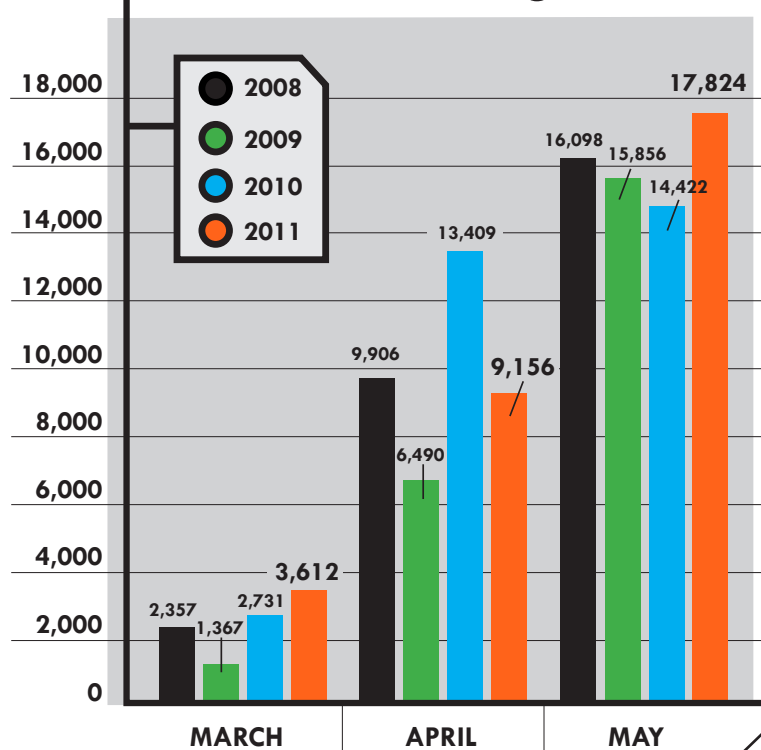
The center continues to meet its service obligation by performing within the limits set by our contract.

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Billable Tickets



YTD Incoming Tickets



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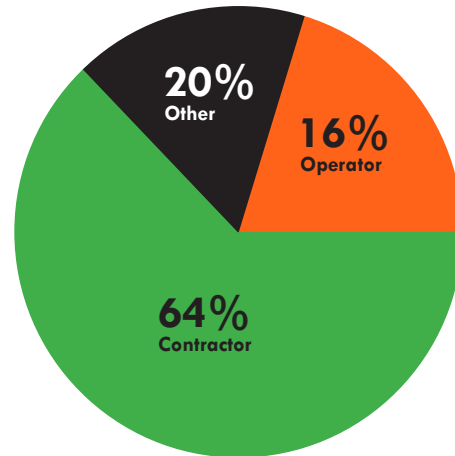
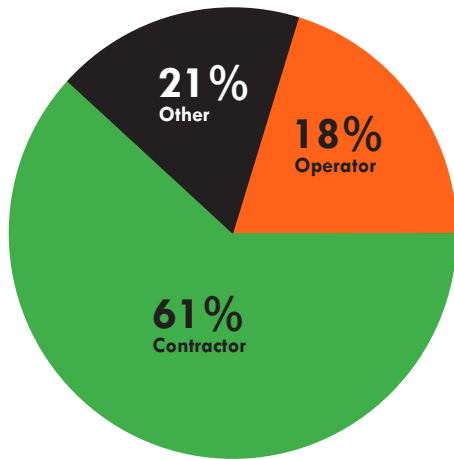
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Sources of Incoming NDOC tickets

MAY 2010

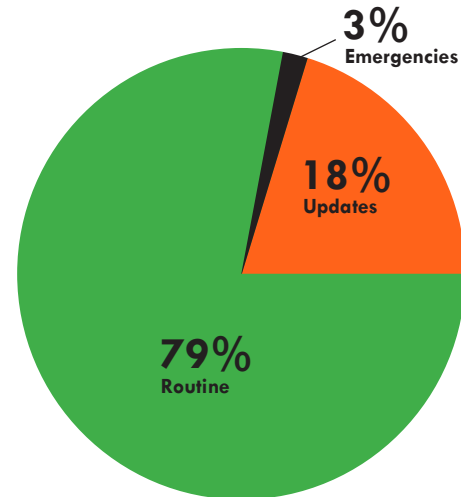
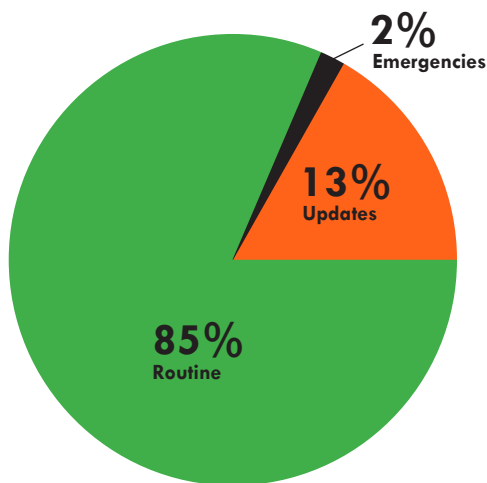
MAY 2011



Types of Incoming NDOC tickets

MAY 2010

MAY 2011

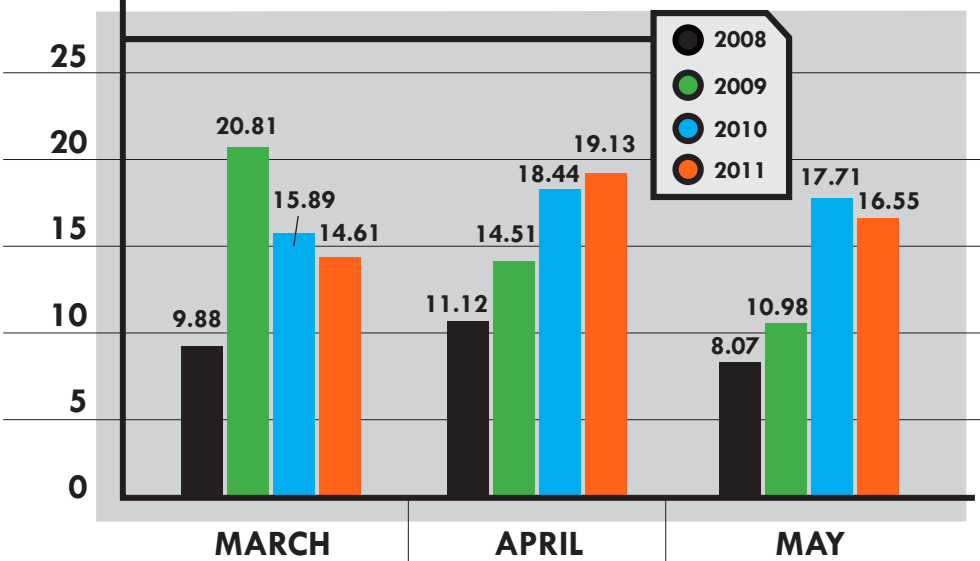


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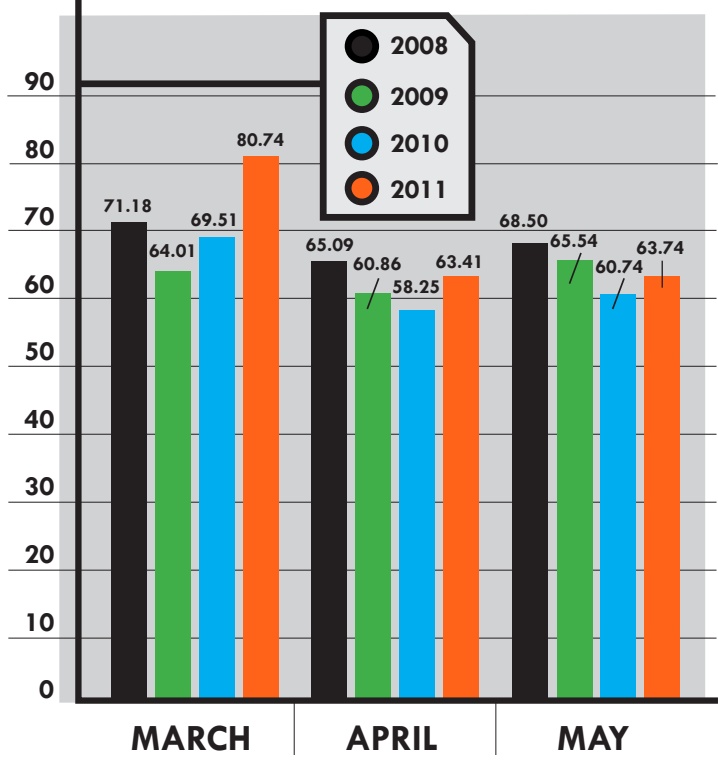
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● Facility Operator Ticket Percentage



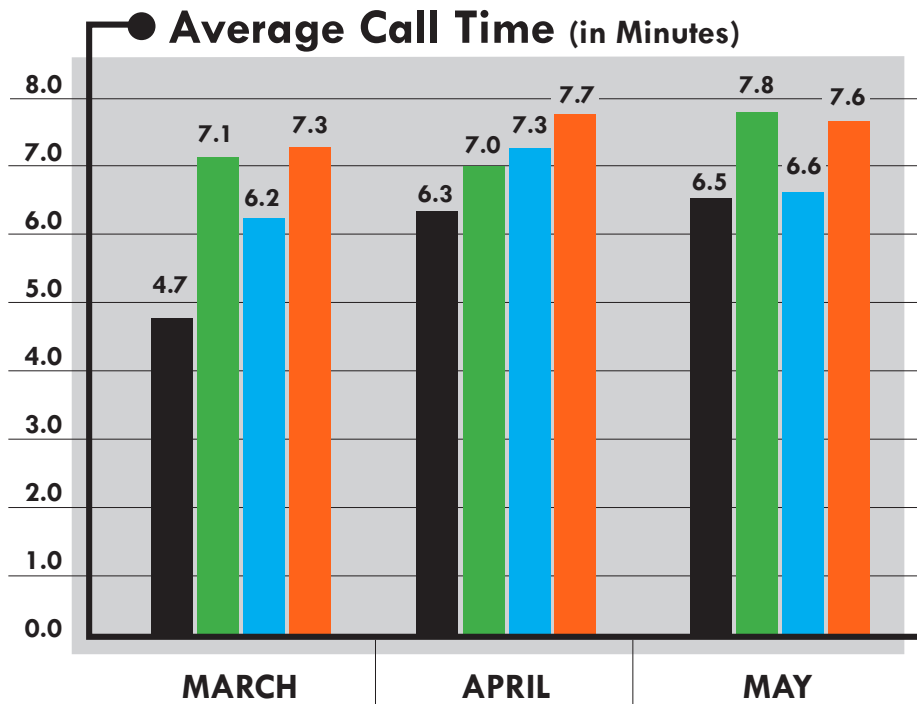
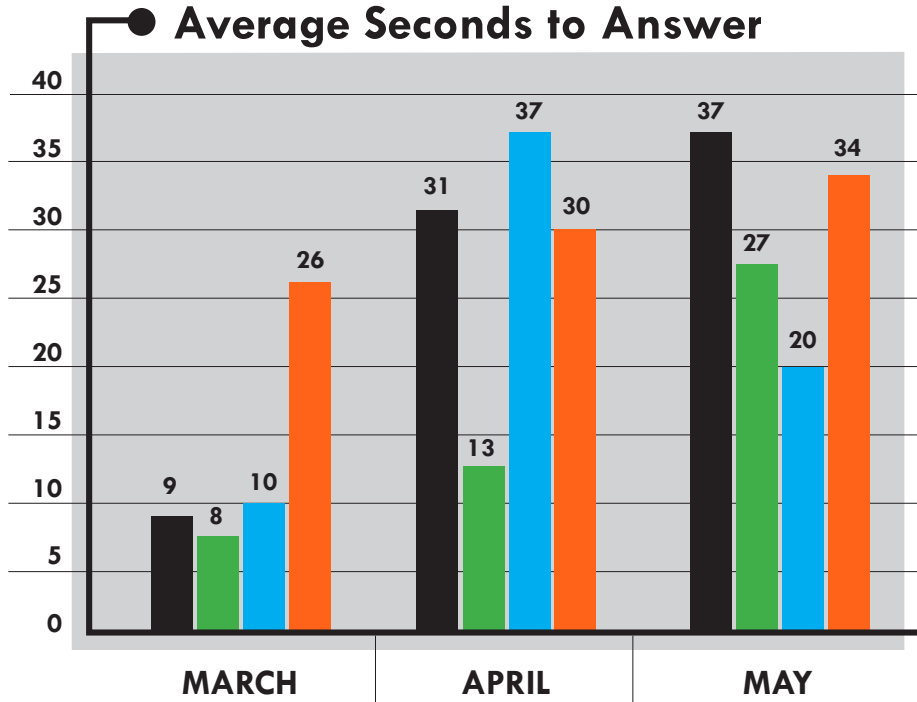
● Contractor Ticket Percentage



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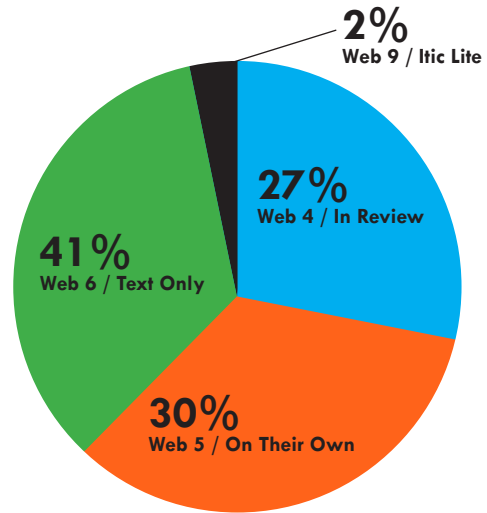
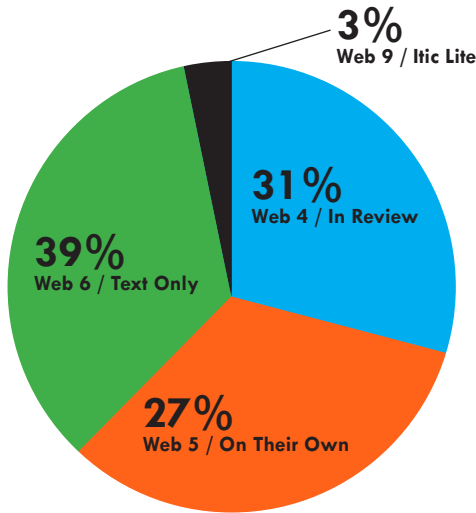
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ITIC YTD Analysis

2010

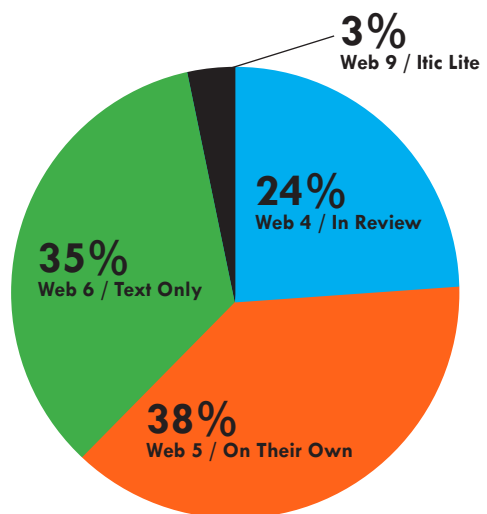
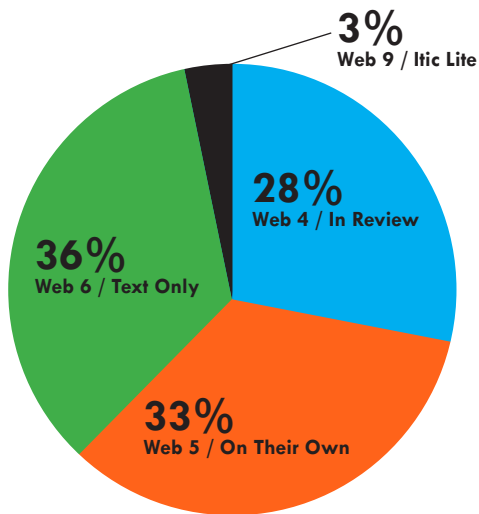
2011



ITIC Breakdown

MAY 2010

MAY 2011



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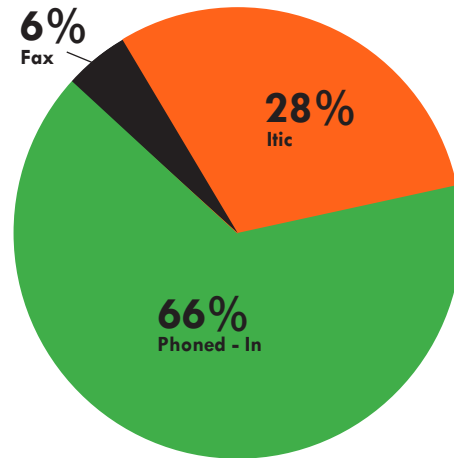
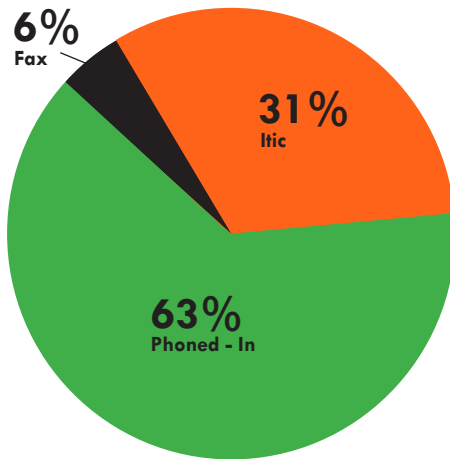
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YOUR MONTHLY UPDATE FOR NORTH DAKOTA ONE CALL

YTD Methods of Ticket Receipt

2010

● 2011



Methods of Ticket Receipt

MAY 2010

● MAY 2011

