

NORTH DAKOTA ONE CALL DASHBOARD

JUNE

YOUR MONTHLY UPDATE FOR NORTH DAKOTA ONE CALL

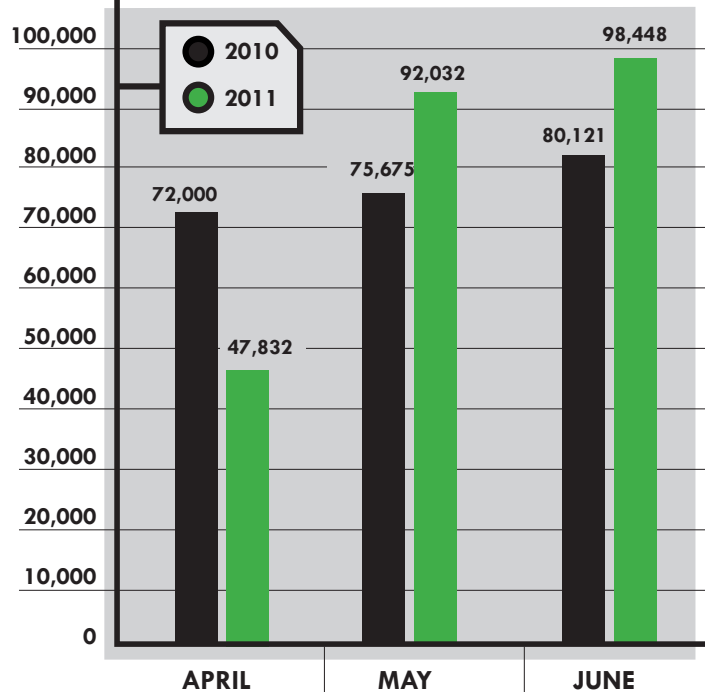
2011 Ticket volume continues to surpass that experienced by the center in 2010. In spite of flooding in different parts of the state, overall ticket volume remains up.

ITIC rates are down over the preceding year and we anticipate that much of this is due to the influx of newer excavators who are less familiar with NDOC or who may not have used the system for some time.

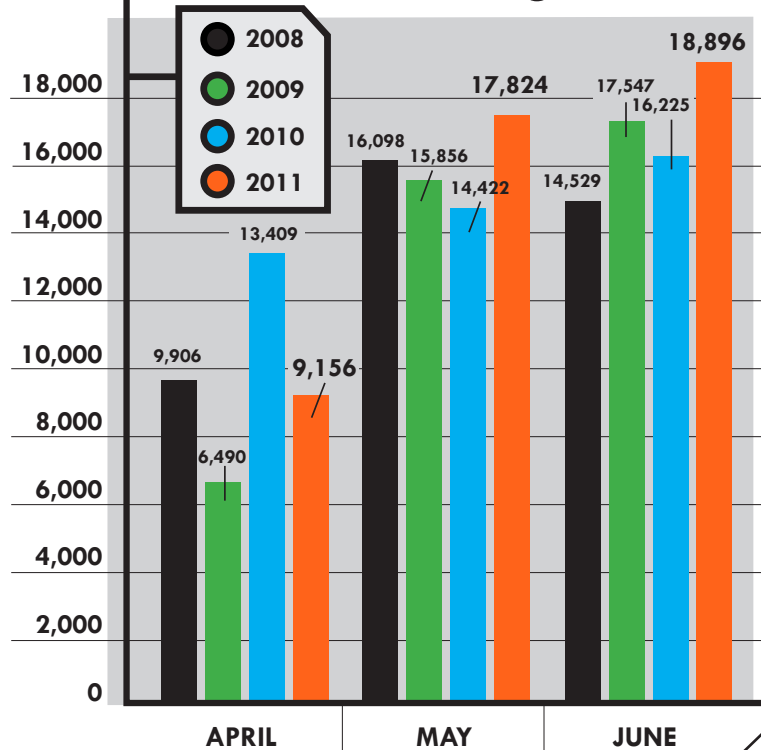
The center continues to meet its service obligation by performing within the limits set by our contract.

JUNE

Billable Tickets



YTD Incoming Tickets



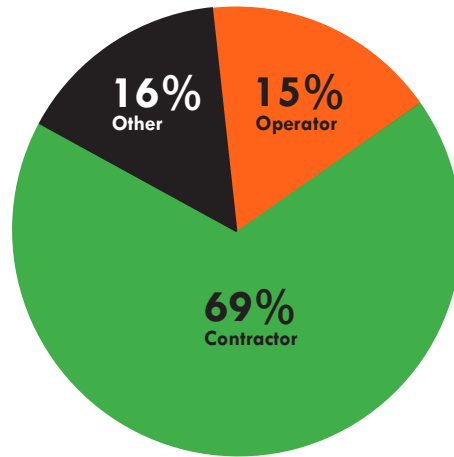
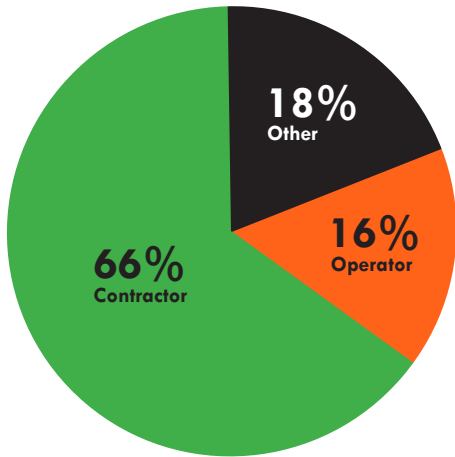
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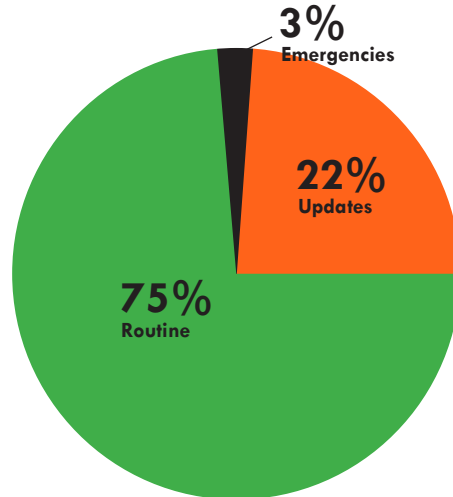
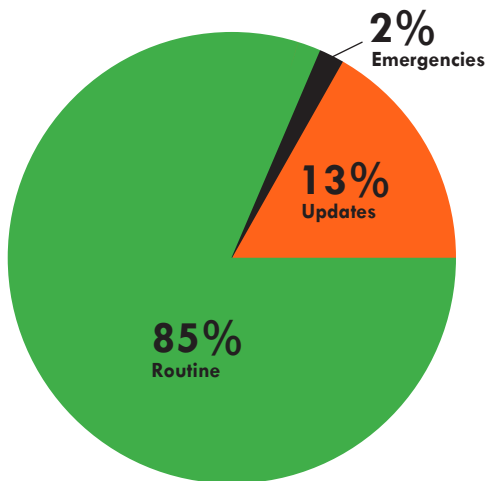
Sources of Incoming NDOC tickets JUNE 2010

● JUNE 2011



Types of Incoming NDOC tickets JUNE 2010

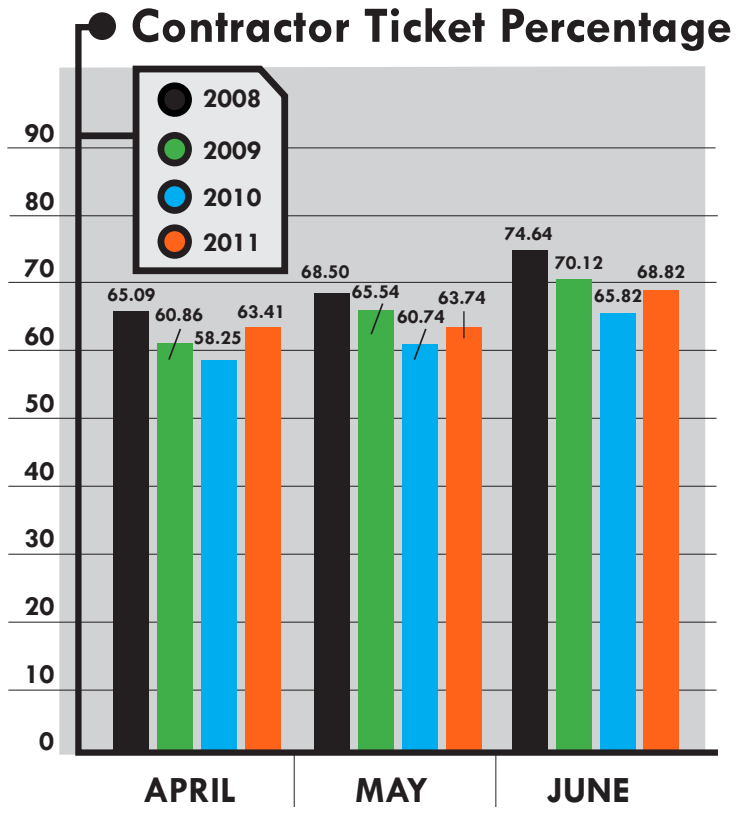
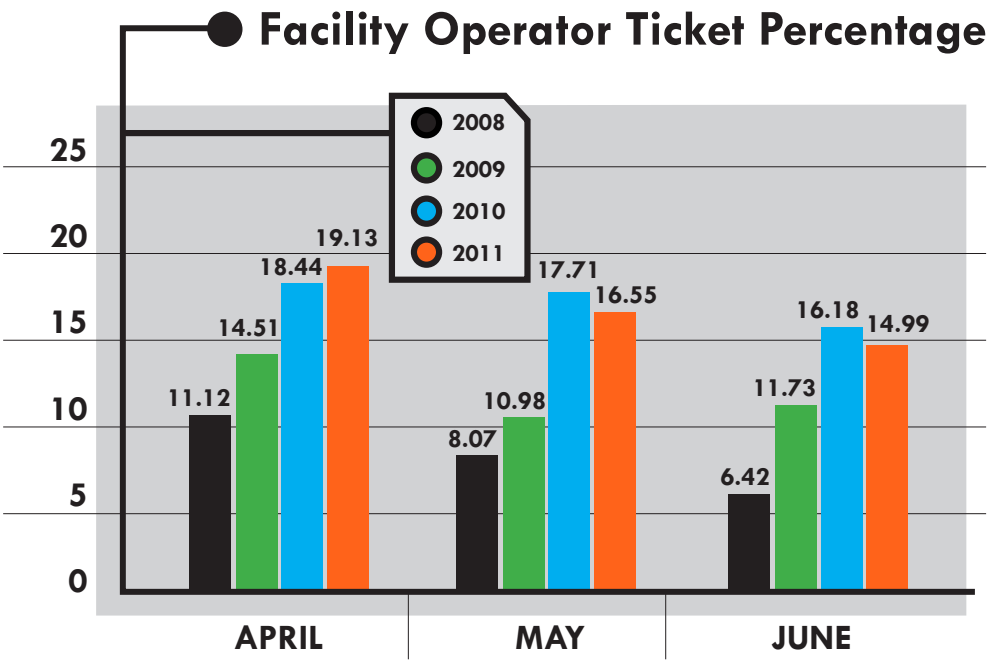
● JUNE 2011



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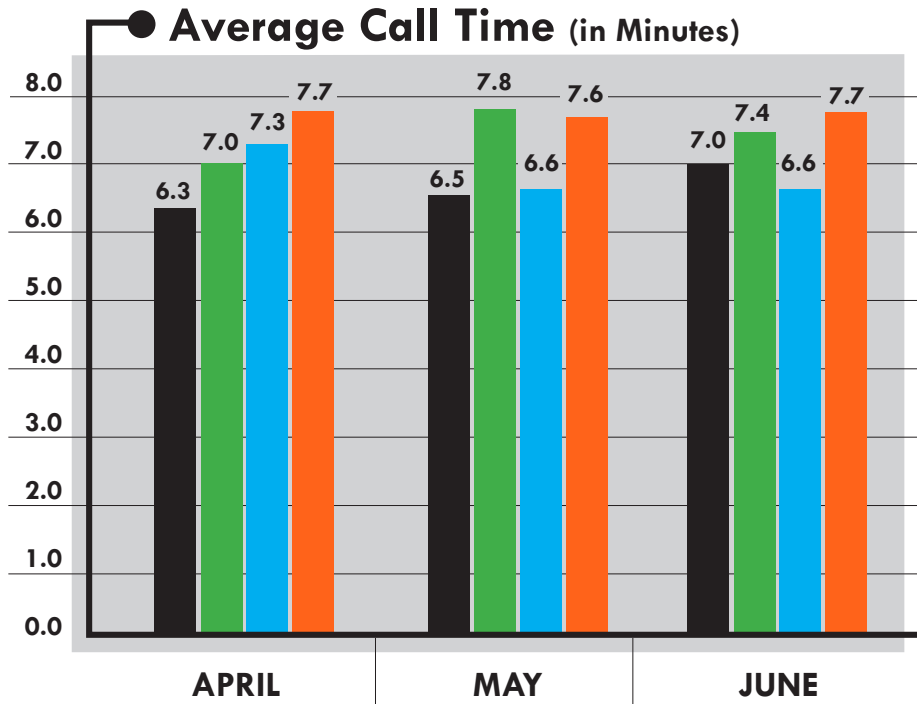
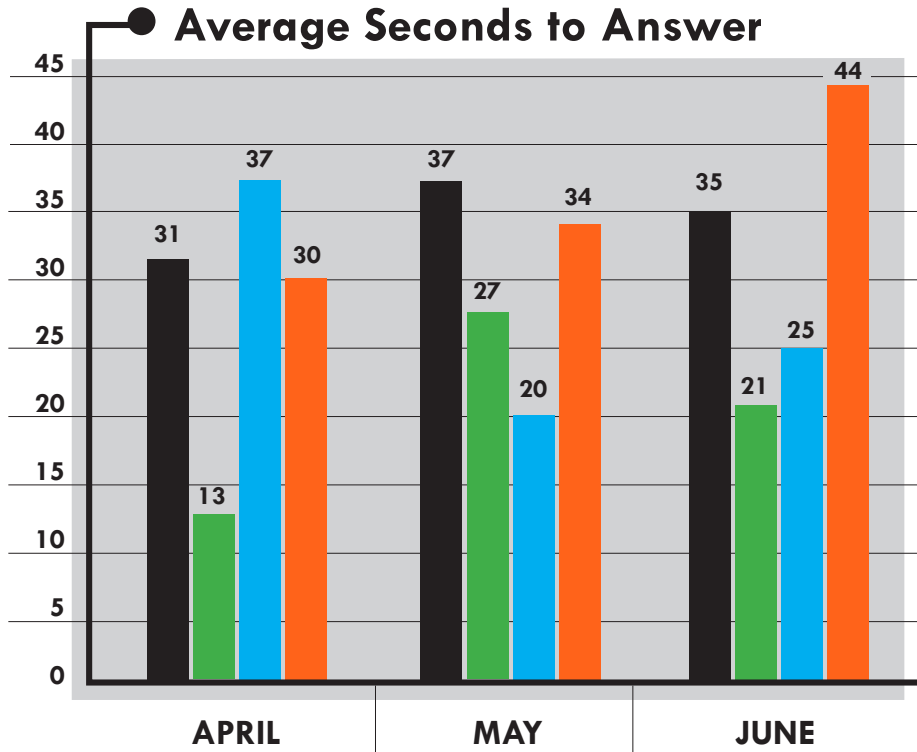
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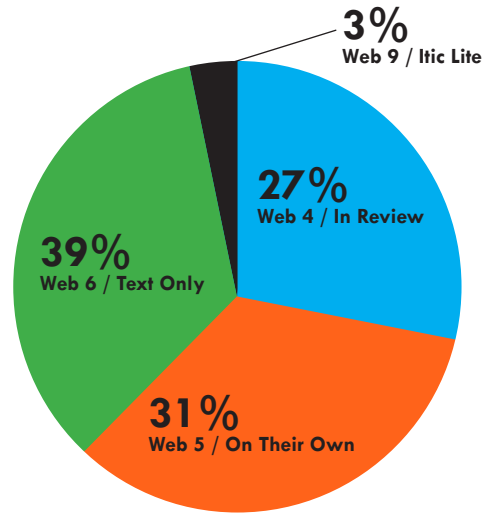
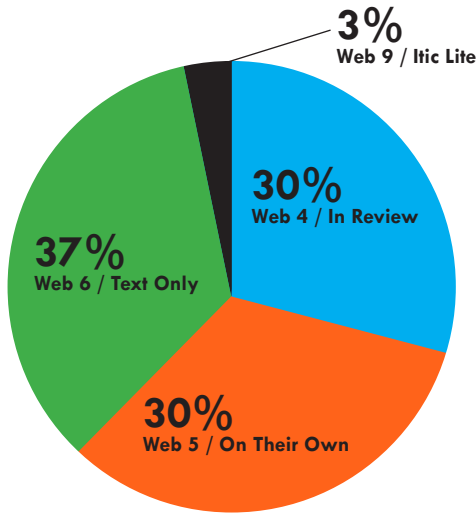
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ITIC YTD Analysis

2010

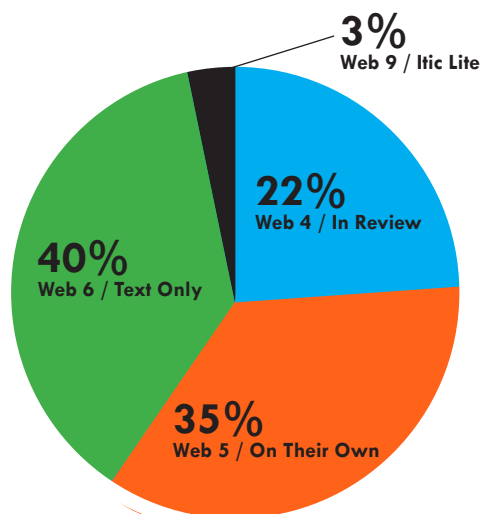
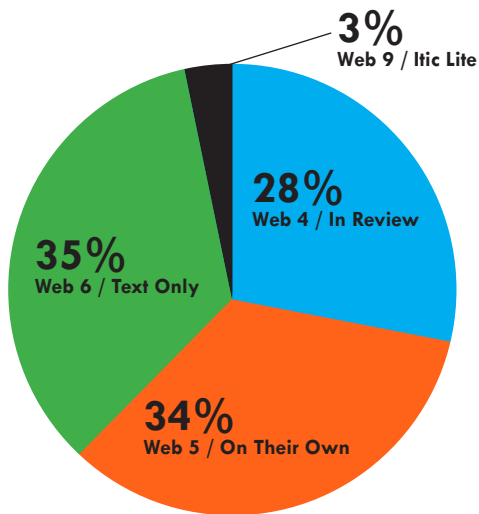
2011



ITIC Breakdown

JUNE 2010

JUNE 2011



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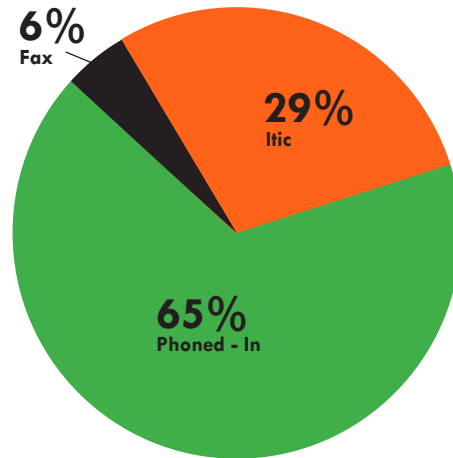
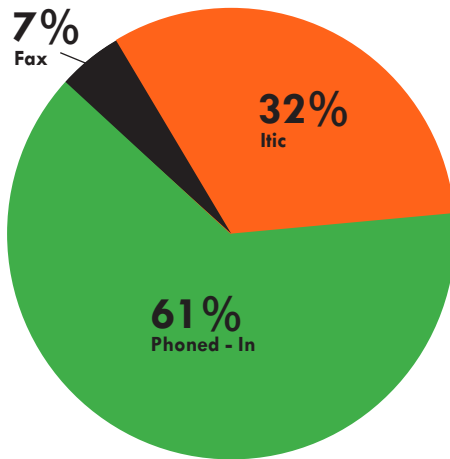
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YOUR MONTHLY UPDATE FOR NORTH DAKOTA ONE CALL

YTD Methods of Ticket Receipt

2010

● 2011



Methods of Ticket Receipt

JUNE 2010

● JUNE 2011

